



O2 Out of Bundle Costs

Call Type Description	Price** (pence per unit)	Minimum first period charge	Billing increments
On Net	£0.46 per minute	1 second	1 second
Cross Net	£0.46 per minute	1 second	1 second
Landlines	£0.46 per minute	1 second	1 second
Voicemail	£0.46 per minute	1 second	1 second
Channel Islands & Isle of Man (excluded from bundles)	£0.46 per minute	1 second	1 second
SMS	£0.46 per message	N/A	per unit
Channel Islands & Isle of Man SMS (excluded from bundles)	£0.46 per message	N/A	per unit
MMS	£0.46 per message	N/A	per unit
Video Call	£0.46 per minute	1 second	1 second
Video Call - International	£0.46 per minute	1 second	1 second
Call Return	£0.46 per minute	60 seconds	60 seconds
International Call - EU	£0.90 per minute	60 seconds	60 seconds
International Call - RoW	£1.78 per minute	60 seconds	60 seconds
International SMS	£0.40 per message	N/A	per unit
Non-Geo Access Charge (084 & 087)*	£0.40 per minute	60 seconds	60 seconds
Premium Call Access Charge (09)*	£0.40 per minute	60 seconds	60 seconds
Directory Enquiries Access Charge (118)*	£0.40 per minute	60 seconds	60 seconds
Freephone (0800,0300)***	Free of charge	1 second	1 second
Radio Paging Services (i.e. 076)	£0.46 per minute	N/A	per call
Personal Numbering Services (i.e. 070)	£0.46 per minute	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	£0.46 per minute	60 seconds	1 second
Data	£0.02p per MB	per KB**	per KB**

* Please note: price displayed is only a part cost of the call known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service.

** Cost is rounded per event to the nearest pence

*** Freephone numbers may still be charged when dialling from outside of Europe

O2 Roaming Out of Bundle Costs

Call Type Description	Price** (pence per unit)	Minimum first period charge	Billing increments
Roaming RoW Zone 1 - In Country, In Zone & UK	£0.57	60 seconds	60 seconds
Roaming RoW Zone 1 - Euro Zones	£1.43	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 2	£1.91	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 3	£1.95	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 4	£1.95	60 seconds	60 seconds
Roaming RoW Zone 1 - Inbound	£0.34	60 seconds	60 seconds
Roaming RoW Zone 1 - SMS	£0.08	per message	per message
Roaming RoW Zone 1 - MMS	£0.63	per message	per message
Roaming RoW Zone 1 - Data	£0.13	per MB	per MB
Roaming RoW Zone 2 - In Country, In Zone & UK	£1.14	60 seconds	60 seconds
Roaming RoW Zone 2 - Euro Zones	£1.43	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 1	£1.91	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 3	£1.91	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 4	£1.91	60 seconds	60 seconds
Roaming RoW Zone 2 - Inbound	£0.69	60 seconds	60 seconds
Roaming RoW Zone 2 - SMS	£0.29	per message	per message
Roaming RoW Zone 2 - MMS	£0.63	per message	per message
Roaming RoW Zone 2 - Data	£0.64	per MB	per MB

International Caller

Our optional International Caller (IC) on O2, offers users hugely reduced International Call rates, when dialling abroad from the UK, it even works when roaming and utilising daily roaming services that offer a "Roam like at home" service.

For a small additional fee to your line rental (pricing within the listed tables) you will benefit from these massive savings on your PPM call rates.

International Caller Tariff	Cost (ex VAT)
Calls to Europe / USA / Canada	£0.03 per minute (usually £0.09 to Europe and £1.40 to USA/Canada)
Calls to Rest of the World	£0.11 per minute (usually £1.25)
International	£0.03 per message (usually £0.60)

Europe: Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus (excluding Turkish sector), Czech Rep, Denmark, Estonia, Faroe Islands, Finland, France, French Territories (French Guiana/Guadeloupe/Martinique/Mayotte/Reunion and Saint Martin), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland (Republic of), Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Azores & Madeira), Romania, San Marino, Slovakia, Slovenia, Spain (inc. Balearic Islands & Canary Islands), Sweden, Switzerland.

RoW: All other countries. (excluding Channel Islands and Isle of Man)

Call Type Description	Price** (pence per unit)	Minimum first period charge	Billing increments
Roaming RoW Zone 3 - In Country, In Zone & UK	£2.29	60 seconds	60 seconds
Roaming RoW Zone 3 - Euro Zones	£2.29	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 1	£2.29	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 2	£2.29	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 4	£2.29	60 seconds	60 seconds
Roaming RoW Zone 3 - Inbound	£1.49	60 seconds	60 seconds
Roaming RoW Zone 3 - SMS	£0.57	per message	per message
Roaming RoW Zone 3 - MMS	£0.63	per message	per message
Roaming RoW Zone 3 - Data	£1.93	per MB	per MB
Roaming RoW Zone 4 - In Country, In Zone & UK	£2.29	60 seconds	60 seconds
Roaming RoW Zone 4 - Euro Zones	£2.29	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 1	£2.29	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 2	£2.29	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 3	£2.29	60 seconds	60 seconds
Roaming RoW Zone 4 - Inbound	£2.29	60 seconds	60 seconds
Roaming RoW Zone 4 - SMS	£0.57	per message	per message
Roaming RoW Zone 4 - MMS	£0.63	per message	per message
Roaming RoW Zone 4 - Data	£4.29	per MB	per MB

O2 Roaming Worldwide Zoning Structure

Below is the Worldwide zoning structure for our exclusive Mobile tariffs.

We have a number of roaming services that can help reduce the cost of inter-zone calls and messaging - see Value Added Services in Mobile Pricing Guide for more details. For example, we have highlighted destinations below that are included as part of World Travel Select. With a simple daily rate of £4.00 per day, you can access your domestic inclusive bundles whilst roaming in a selection of almost 60 countries, there is no need to worry about expensive pence per minute rates.

Europe Zone 1:

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

Europe Zone 2:

Channel Islands (inc. Guernsey, Jersey) and the Isle of Man, Faroe Islands, San Marino, Switzerland.

Rest of the World Zone 1:

Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Botswana, Bosnia & Herzegovina, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cameroon, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran^, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kosovo, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherlands Antilles), Samoa Western, Saudi Arabia, Serbia, Seychelles, Singapore, Sint Eustatius (Netherlands Antilles), Sint Maarten, Solomon Islands, South Africa, South Korea, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Sudan, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turkey, Turks & Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia.

Rest of the World Zone 2:

Algeria, American Samoa, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe.

Rest of the World Zone 3:

Andorra, Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia.

Rest of the World Zone 4:

Angola, Ascension Islands, Australian External Territories, Belize, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna.

*On Airways and Maritime will be charged inline with RoW Zone 4 destinations.

^Users should expect service restrictions when roaming in Iran